JAMES C. BOWMAN

9111 Lyon Park Ct. • Burke, Virginia 22015

703-395-7779 • [Bowmanjim@verizon.net](mailto:Bowmanjim@verizon.net)

# PROGRAM and PROJECT MANAGER

Quick-thinking technology problem solver with 30+ years of excellence in program and project management of software development, business development, business and system requirement analysis, and in the quality assurance functional areas. Strong development background with a successful history in planning and technical leadership. Demonstrated abilities in troubleshooting, issue resolution, customer needs assessment, and meeting objectives. Skilled in strategic planning and evaluating the impact of system enhancements with a proven aptitude in design and implementation. Extreme mastery of lifecycle development, with a concentrated background in managing multi-million dollar, high profile engagements.

CORE COMPETENCIES

Project Management and Methodology • Customer Business and Requirements Needs Assessment • Impact Analysis • Project Planning •Productivity • Automation • Business Analysis • Business Development • System Development & Implementation •Team Leadership • Problem Solving • Version Control • Change Requests • Training • Interface • Quality Assurance • Documentation • CMMI • Agile Scrum and Kanban Methodology • Scrum Master • Government Contracts • Vendor Management • COTS Customization • POAM • Risk Management • Cost Impact Analysis • Managing Remote Personnel • Facilitation of and Management of Multiple Contractors • Enterprise-Wide Project Management • Disaster Recovery • Business Development • Full working Knowledge of PMBoK Processes and Procedures • Interconnection Security Agreement •

Security ClearanceS WITH: TSA, CBP, FEMA, USCIS

PROFESSIONAL EXPERIENCE

**Inadev Corporation, McLean, Virginia • Oct 2015 – Present**

**(Manage Both Projects list below simultaneously)**

**Sr. Project Manager**

Supporting FEMA Logistics Division as a Project Manager / Master Scheduler on a major software upgrade project for a web base Logistic COTS application that support disaster recovery within FEMA. The COTS upgrade requires third party software and operational software upgrades. Responsibilities are creating WBS for contractor’s schedules, engineer schedules, PMO schedules, security schedules and then managing the linkage between them to create the master schedule / Intergrade Master Schedule (IMS). That in turn required the managing, monitoring, maintaining and identification of linkage changes and all risks and issues that could or will impact the IMS schedule. Other responsibilities included creating 4 baseline schedules, working with SLA, ISA, Nessus, Webinspect and AppDetective scans and remediation, 508 compliance, identifying the need for POAMs, and help mentor junior project managers and staff.

**Sr Program Manager**

Supporting the Re-branding of a Website using Drupal for National Telecommunication and Information Administration (NTIA) responsibility involved setting up a taxonomy for the site in addition to defining personas for the user experience, gathering web content, creating a wizard to support the user experience, creating a new logo, working thought security issues and concerns and developing the Website to function as a mobile app. Managing a team of graphic designers, back end developers, web developers and analysts in an Agile environment.

**BlueWater Federal Solutions, Inc., Chantilly, Virginia • May 2013 – Oct 2015**

**Requirements Analyst / Project Manager**

Supported U.S. Customs and Border Protection (CBP) Passenger Systems Program Directorate (PSPD) Requirement

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Management Team with the gathering of requirements for web application migrations to a new platform and the enhancement of those applications, provided knowledge and support of COTS products like Justinmind, a visualization requirements tool, to an enterprise CLM tool IBM Jazz Server that is used to create a collaborative and operational platform effort between RM, CCM and QM. Additionally, provided subject matter expertize on Agile operations and management, Business Rule development, Life Cycle standards and the support of daily operations that include trouble shooting licensing issues, the managed patch Tuesdays deployments, COTS operational issues and acting as a liaison between Stakeholder, the Requirement Management Team and the OIT Team. Also, was responsible for creating and maintaining weekly, monthly and quarterly reports, staffing support, tracking and providing risk and issue management, supporting critical infrastructure providing solutions to enhance operations, and in addition tracking request and operation events.

* Managing of Tool Enterprise Suite
* SME on life cycle standards and operation
* Knowledge of PMO requirements
* Honored with performance bonuses and awards

**Sr. Program Manager**

Managing and providing expertise on six task orders; assisting in the standing up of the Project Management Office (PMO) division and branches; the forming of Knowledge Management Group that governed the SharePoint sites to provide Executive Secretary responses for inquiries and requests for the United States Citizenship and Immigration Services (USCIS) Fraud Detection and National Security (FDNS).  Also, provided daily operational support such as helping project teams understand the system development lifecycles, the necessity of project plans and scheduling to achieve the milestones and goals, creating the project plans to use the Agile methodology of Kanban for the O&M, working with teams to define terms and user stories for Agile Scrum development, working on risk assessments, and project requirements gathering and preparing briefing for executive review regarding issue and concerns.  Other responsibilities include:

* Provide Capacity and Utilization Reports required by the PMO
* Working with the Transformation Team to tracking issues, risks and requirement that would affect business operations
* Manage the decommission of Locally Develop Applications (LDA’s) by migrating the requirements into the enterprise solution or development SharePoint workflows to manage the business needs
* Managed all aspects of UAT for major release of FDNS-DS, including Penetration Testing, Security Scans and the development of POAM for items that could not be mitigated
* Worked with development and business team to meet all requirements need for approvals and sign offs
* Develop and maintained the master project schedule in addition to project schedules that reflected both develop and business
* Maintain and manage SOPs
* Honored with performance bonuses and awards

**Citizant, Inc., Chantilly, Virginia • Oct 2011- May 2013**

**Sr. Project Manager**

Was responsible for multiple projects that resided in various states of the system lifecycles, using different management methodologies to support them, including Agile and Waterfall. Responsible, but not limited to, project initiation proposals, project charters, project management plans and schedules, resource allocations, scope management, risk analysis and delivery schedules. These tasks were done to support the DOJ Executive Office for Immigration Review (EOIR) PMO; also supported the PMO with status tracking, status reporting and providing monthly reviews for the Project Investment Review Committee. The major projects were the deployment for a nationwide Windows 7 upgrade, Microsoft Office 2010

Upgrade and the implementation of HSPD-12 mandate, Applying Claims Base single sign on for custom applications, and an Enterprise application for Court and Case information for DOJ EOIR division

* Manage multiple Contractors and Contract Companies on multiple projects with regards to daily operations
* Manage and facilitate the integration of COTS product with custom applications
* Hold briefings across organizations to keep all parties abreast of project scope and direction.

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**BlueWater Federal Solutions, Inc., Crystal City, Virginia • May 2009 - Oct2011**

**Project Manager**

Managed a remote regional staff, which had the responsibility to support the Federal Emergency Management Agency (FEMA) web site,” FEMA.gov”. The web site was made up of 23 application and informational web pages. The team consisted of DBAs, network administrators, SharePoint developers, a web developer, an application developer and CM staff. Daily operations included work assignments, task schedules, the planning of software

updates, server updates, Apache updates, Tomcat updates, application enhancements, and the updating of Standard Operating Procedures and Contingency Plans. Additionally, monitored the environment’s operational performance,

addressed all trouble tickets to identify priority and severity, addressed all security patches mandated made by Information System Security group and supplied support during National Emergency Events.

Managed major product releases for the Security Technology Integrated Program (STIP) for Department of Homeland Security (DHS) Transportation Security Administration (TSA). The first release included the customization of COTS products, the development of application databases, a data warehouse and data marts, and the creation of integrated reports. The second release provided the ability to monitor devices in the field for maintenance events,

automated the creation of maintenance tickets within another COTS product and reported the status of the ticket for a device management system. In addition, maintained the day-to-day operational management of a Java development team, a DBA team, an Integration team and the CM team. Responsibilities included: project staffing, client management, hands on management of software implementation and all facets of the Software Development Life Cycle (SDLC), directing system testing and configuration management through a variety of development and testing environments.

* Facilitated multiple project plans and project adjustments to maintain milestone dates.
* Improved the performance of release deployments through environments.
* Worked with COTS vendors to address and resolve issues identified in the COTS product.
* Worked with several Contractors and Teams to manage the integration of different COTS products and Customization of those COTS products.
* Supported and tracked security patching, address and validated vulnerability scans and concerns
* Honored with performance bonuses and awards.

**INVENTIVE EDGE, INC. (Cofounder), Potomac Falls, Virginia • June 2003- May 2009**

**Program Manager**

Oversaw the implementation of multiple, concurrent multi-million dollar projects migrating legacy systems into client architecture and technologies to include creating new custom applications and user interfaces, automating operations, and building productivity-focused system enhancements supporting the Washington Metro Area Transit Authority (WMATA). Performed business analysis on the IT operations, which was used as guide lines for the project thus increasing task scope, Directed full-lifecycle projects with a focus on Web-based applications and online systems Created and implemented project plans, performed case studies, work schedules, and budgets. Manage version control, conducted thorough impact analysis to evaluate the effect of new solutions on operations. Designed and delivered training for new systems, and also troubleshot issues. Supervised and supported more than six contractor companies on varies task and assignments.

* Facilitated data sharing among multiple operational divisions.
* Designed and established an enterprise-wide data warehouse.
* Improved client productivity and operational efficiency through system enhancements and web base applications.
* Managed and provided security patching for both Software applications and Operation Systems for server for all environments (Development, Testing, UAT and Production)

U**UNET / WORLDCOM / MCI, Ashburn, Virginia • 1999-2003**

**Project Manager**

Worked in concert with other team managers to lead a team of 45 employees and contractors in multiple functional areas in regards to a multi-million dollar project. Oracle-based order management system. Evaluated COTS products to meet project needs. Performed case studies to insure the success of the project. Oversaw full-lifecycle project

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implementation including testing and version control for multiple production releases resulting from workflow development. Set project plans and scope of task. Managed system change requests, analyzed daily operations, evaluated impact of enhancements, and automated processes to accelerate development time. Resolved system issues and managed interface software for third-party suppliers. Built a Web-based order management system, which resulting in improved productivity and cost savings using Agile Scrum methodology.

* Accelerated product delivery cycle from weeks to days with the use of an online order management system.
* Consistently met or exceeded project deliverable dates.
* Honored with the Summit Club Award, reserved for the top 1% of all IT staff nationwide.

**ADDITIONAL POSITIONS (full details available on request)**

**ARIS, INC., Merrifield, Virginia • 1996-1999**

**Project Lead/ Manager**

**DYNCORP INFORMATION & ENGINEERING TECHNOLOGY, Reston, Virginia • 1991-1996**

**Technical Lead**

**NETWORK MANAGEMENT, INC. • 1990-1991**

**Technical Programmer Lead**

**COMPUTER CONSULTING SYSTEM & TRAINING (CCS&T) • 1987-1990**

**System Programmer**

**EDUCATION & TRAINING**

**Bachelor of Arts in Economics •** University of Tennessee, Knoxville, Tennessee

**Project Management Professional** • Project Management Institute (in progress)

**Certified Scrum Master** •Scrum Alliance August 2016

**TECHNICAL PROFICIENCIES**

Oracle Forms, Oracle Reports, Oracle Designer & Developer, Oracle SDP, Oracle Workflow, PL/SQL, SQL\*Plus, Java, Unix, C, SQL Server, Java, SQL\*NET, ASP.Net, Microsoft Office, Visio, Microsoft Project